Dedicated experts. Dependable resources. Insightful solutions.

Your trusted source for SINUVA access and reimbursement support.

Connect

with an enhanced access experience

Welcome to Connect— a high-touch, high-quality support program that helps your office navigate the insurance approval and acquistion processes for SINUVA.



Connect offers dependable resources to help your office seamlessly navigate the payor coverage and reimbursement process. Your office gets direct access to:

- A simplified patient enrollment form
- Timely benefits investigation (BI)
- Comprehensive prior authorization (PA)
- Appeals support until a decision is made
- Coordinated reimbursement support services
- Strategic acquisition and product distribution support

Simplified patient enrollment

We improved the patient enrollment form to streamline information gathering and help speed up access to therapy. This "all-in-one" enrollment form effectively facilitates:

- BI
- PA support
- Patient authorization (optional)*

Connect to reimbursement support

Your dedicated **Connect** case manager works directly with your Regional Reimbursement Director to address questions about:

- Coding
- Billing
- Claim reimbursement issues.





^{*}Patient authorization is optional and enables personalized interactions between Connect and your patients to help keep them informed at each step of the SINUVA access pathway. Patient authorization is not needed to initiate or expedite the benefits investigation and PA processes.

with a dedicated case manager

After your first patient enrollment in Connect, you will receive an introductory call from your dedicated case manager. Your case manager works directly with your Regional Reimbursement Director and has comprehensive knowledge of regional payor coverage policies and processes.

Benefits Investigation and Verification

Your case manager will:

- Use modern and innovative technology to initiate a comprehensive BI
- Confirm whether SINUVA is covered under the medical or pharmacy benefit
- Inform you which acquisition and distribution methods the payor permits for SINUVA and the most cost-effective options allowed for your patient



- Send you a hard copy of a Verification of Benefits form, typically within 24 hours (2 business days), with full details about your patient's coverage:
 - Primary and any secondary insurance
 - SINUVA coverage (medical or pharmacy or both)
 - PA or precertification requirement (if any)
 - PA or precertification forms (if available)
 - Payor phone and fax numbers
 - Deductibles (in-network and out-of-network)
 - Patient co-pay or co-insurance
 - Benefit max—annual and lifetime (if applicable)
 - Payor-permitted acquisition and distribution methods

Prior Authorization or Precertification

Your case manager will:

- Answer questions about how to complete PA and precertification forms*
- Follow up with the payor through PA and precertification processes
- Inform you about coverage decisions in a timely manner

Appeals

Your case manager will collaborate with you and your dedicated Intersect ENT Regional Reimbursement Director to:

- Provide support in educating you on the appeals process
- Help you navigate coverage and reimbursement challenges

Count on reimbursement experts who know local payor policies.

SINUVA° (mometasone furoate) sinus implant

^{*}Payor policies typically require the healthcare provider to submit completed PA or precertification forms on behalf of patients. Connect cannot submit completed forms on behalf of your practice or your patient.

with the best way to get SINUVA

Once a patient's coverage is confirmed, your case manager will inform you about the acquisition and distribution method(s) permitted by the payor. There are 2 ways to obtain SINUVA, and your case manager will help you understand the options available to your patient, based on payor requirements. Your case manager will also provide status updates when your office is working with a specialty pharmacy.

Connect case managers have at least 5 years of experience navigating complex access and reimbursement processes.



1. Specialty Pharmacy (SP)

- If SINUVA's network of SPs can fill the prescription, the product will be shipped directly to your office or clinic*[†]
- Your office simply bills for the medical procedure performed when SINUVA is used
- You do not need to buy, bill, or collect a co-pay for SINUVA





2. Specialty Distributor (SD)

- Payers (including Medicare and other plans) cover SINUVA under the medical benefit and may require your office to buy and then bill for SINUVA
- You will buy the product from the SD, bill the payor for reimbursement, and are responsible to collect the patient's co-pay or co-insurance for SINUVA
- SINUVA's network of SDs will ship the product directly to your office or clinic

Connect case managers help your patients receive SINUVA in a timely manner.



^{*}SPs may be able to conduct product pre-authorization requirements and bill the insurance company directly for SINUVA. When this occurs, you should only bill payors for the services related to insertion of SINUVA.

with supportive resources in 3 steps



To get started, you and your patients must complete required information outlined on the **Connect** form. It takes just 3 steps to take advantage of what the **Connect** program has to offer:

- Access the enrollment form on SINUVA.com/hcp
- 2 Complete a printed enrollment form with your patient
- Fax the completed form to **Connect** at 1-844-745-2358



Call **Connect** directly at:

1-833-4-SINUVA (1-833-474-6882)

Monday - Friday, 8 AM - 8 PM ET

Or visit SINUVA.com/hcp

